

TGR-401 Receiver & TGP-401 Processor F.A.Q.

Q. Why doesn't my composite/S-video/component input doesn't show up on the HDMI output?

A. The TGR/P-401 does not upconvert from analog video to digital. It does convert from composite s-video component. Therefore, you should connect both the component and HDMI cables to your display to view all sources.

Q. How do I get the OSD to show on the HDMI output?

A. The TGR/P-401 uses a 1080p HDMI switcher. This is a very robust solution as it doesn't "touch" the video signal in any way. Whatever comes in gets fed out. For this reason, setup menus and OSD overlays are not available on this output.

Q. My TV gets sound from my Sat/Cable box/DVD when connected using HDMI, why doesn't my receiver or processor?

A. The TGR/P-401 uses a 1080p HDMI video switcher. This is a very robust solution as it doesn't "touch" the video signal in any way. No audio is stripped or decoded from that connection. For multichannel Dolby or DTS, you should connect a coax or optical digital from the source component. If you are using a BluRay player, please see below.

Q. Is it possible to take advantage of the new high-res formats found on some BluRay discs, like Dolby TrueHD and DTS-HD?

A. To get the full benefit of these formats when using a TGR/TGP-401, your BluRay player will need to support decoding these formats to the multi-channel analog outputs. The 8ch outputs from the player would then be connected to the 8ch input on the TGR/TGP. For a list of players that support decoding both of these formats to analog, please see below (NOTE: This is not an exhaustive list, merely a representation of what was available as of this writing).

Denon	DVD-A1UDCI
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Oppo	Digital BDP-83
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Panasonic	DMP-BD55
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Samsung	BD-P2500
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Samsung	BD-P2550
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Sony	BDP-S550
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Sony

BDP-S5000ES

Denon

DVD-3800BDCI

Marantz

BD8002

Samsung

BD-UP5000

Q. Why doesn't the ELAN Plasma Friendly Tabletop IR Sensor work when I plug it directly into the 1/8" mini IR input on the back of the receiver?

A. The ELAN tabletop sensor uses a different pin-out than the TGR/P-401. Your dealer should be able to make a custom connector for this.
