**Assemblies Affected:** Universal Dragon 2.3.xx

**Symptom:** Cannot Add Brand or Commands to Palette in Windows Vista and Windows 7 (32 & 64 bit)

**Cause:** Security Settings Set High

**Method 1**

1. Go to C:\ProgramData
2. Right Click on the Xantech Corporation folder and select Properties.
3. Select the “Security” Tab
4. Click on **Users (Computer Name)**.
5. Click on Edit.
6. Now under Permission section check “**Full Control**” under the “Permissions for Users.

7. Click **Ok for changes to take effect** and click ok final ok to exit from Properties window.

**Method 2**

**Disable UAC on Windows Vista:**

1. Open up Control Panel, and type in “UAC” into the search box. You’ll see a link for “Turn User Account Control (UAC) On or Off”
2. On the next screen you should uncheck the box for “Use User Account Control (UAC)”, and then click on the OK button.

3. You’ll need to reboot your computer before the changes take effect, but you should be all done with annoying prompts.

For Windows 7:

1. Go to Start Menu -> Control Panel -> User Accounts
2. Click on User Account Control settings link.
3. Slide the slider bar to the lowest value (towards Never Notify), with description showing Never notify me.

4. Click OK to make the change effective.

5. Restart the computer to turn off User Access Control.